It gives me great pleasure to introduce Greenwich Hospital’s 2020 Impact Report, covering 2019, a period that included the Hospital’s 325th Anniversary*. Greenwich Hospital is not a hospital in the modern sense. And while it is still associated with Greenwich, it is no longer based there and has a national reach. It is a unique Crown charity which supports members of the Royal Navy, past and present, and their families. History has given it a rich range of responsibilities, that this report should help you to understand. Along with those responsibilities comes an impressive scope of Naval charitable giving, benefiting the lives of many thousands of its beneficiaries.

Just as the Royal Navy is transforming to be fit for the 21st century, so Greenwich Hospital is working with the Navy and other charities to ensure it is up to the challenges of the 2020s and beyond.

I am confident that its support of the men and women of the Royal Navy will endure for many decades to come.

The better that Greenwich Hospital and its work is understood within the Royal Navy and across the charity sector, the more positive impact it can have. So I heartily commend this report to you.

Vice Admiral Nick Hine CB
Second Sea Lord
Chair, Greenwich Hospital Advisory Board

*The 2021 report will cover Greenwich Hospital’s response to the 2020 Covid Pandemic.
Greenwich Hospital, Her Majesty’s unique Royal Naval Crown Charity, has been providing essential support to serving and retired Royal Navy and Royal Marines personnel and their families for well over 300 years. The wellbeing of the Royal Naval community will always be at the heart of everything we do.

Greenwich Hospital’s approach is flexible, innovative and creative. We’re proud of our reputation as a responsive and progressive charity. Whether it’s through educational grants, advice, grants, sheltered housing, financial or hardship support; our focus is on proactive intervention to improve the lives of our beneficiaries. The impact of our work and the benefits for those we serve are becoming increasingly varied and far-reaching.

Working directly, or in close collaboration, with naval organisations and charity partners, our aim has remained unchanged since 1694: reaching out to those who would benefit from our support and helping them make a real and lasting difference to their lives.

As a Royal Navy charity it is our duty to support, provide, improve and better the lives of those who serve or have served in the Royal Navy, and their dependants.

Shown opposite are some of the organisations that we support:
William III and Mary II ascend the English throne
1688

Battle of La Hogue — Anglo-Dutch fleet incurs horrific casualties
3-4 June 1692

Greenwich Hospital founded by Letters Patent of William and Mary. Queen Mary gives former Royal Palace site at Greenwich and £2000k endowment.
25 October 1694

Work begins on GH. Christopher Wren and Nicholas Hawksmoor give their design services pro bono. Bricks are supplied by a Mr Foe, later famous as Daniel Defoe
30 June 1696

In 1684, William III and Mary II signed letters patent establishing a Crown charity for the benefit of naval seamen and their families. Greenwich Hospital remains a vital provider of funds in supporting naval sea men and women in the UK.

In the 2018/19 financial year, Greenwich Hospital directly supported 73 different charitable initiatives.

The total value of charitable support was £4,716,902, including GH grants made through RNRMC, bursaries for students from Naval families at the Royal Hospital School (RHS) and annuities paid through RNBT.

In terms of beneficiaries, we supported:

### Breakdown of Block Grants

<table>
<thead>
<tr>
<th>Beneficiary Group</th>
<th>ANNUAL SPEND 2018—2021</th>
<th>ANNUAL SPEND</th>
<th>3 YEAR SPEND</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vets/Serving/Families</td>
<td>£1,376,563</td>
<td>£3,259,689</td>
<td>£12,770,343</td>
</tr>
<tr>
<td>Veterans</td>
<td>£937,791</td>
<td>£2,533,733</td>
<td></td>
</tr>
<tr>
<td>Families</td>
<td>£1,962,427</td>
<td>£5,877,321</td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>£4,256,781</td>
<td><strong>£12,770,343</strong></td>
<td></td>
</tr>
</tbody>
</table>

### People Helped

- **Serving Personnel**: 76,448
- **Veterans**: 103,000
- **Families of Serving/Veteran Royal Navy**: 9,016
- **Sea Cadets**: 105
- **London Nautical School Students**: 586

(*) Spend for 2020 and 2021 are forecasted based on existing commitments.

**OUR TIMELINE**

1688–2020
325 Years of Service

1688
3–4 June 1692
25 October 1694
30 June 1696

**IMPACT REPORT 2020**
SELECTED HIGHLIGHTS

65 Degrees North

65 Degrees North enables Wounded, Injured or Sick veterans to undertake physical challenges on the basis of Rehabilitation through Adventure. With the support of Greenwich Hospital, five veterans (four male, one female) cycled the 1,000 km Mundu Biddi Trail which runs from near Perth in Western Australia, down to Albany on the Southern Ocean. The ride was unsupported, so the team carried everything they needed.

Soldiering On Awards

The Soldiering On Awards celebrate the outstanding achievements of those who have served their country, and of the diverse people and organisations who work together in support of the Armed Forces Community.

In thirteen separate categories, the Awards honour a broad range of achievements including Sporting Excellence, Healthcare & Rehabilitation, and Family Values, as well as recognising those who have built on their military experience to develop a successful business. This year a new Lifetime Achievement Award was established thanks to Greenwich Hospital sponsorship. This year’s finalists’ reception was held at the House of Lords on 13 February 2020, chaired by Lord Dannatt, President of Soldiering On.

6 September 1735

George II gives the Derwentwater

Building is completed at GH — costs are estimated to have been £400k.

1400 pensioners are resident at GH — costs are estimated to have been £400k.

1702

GH is granted a Charter

From Lord Romsey to hold the Greenwich Hospital School— the beginnings of the Royal Navy.

1807

The first pensioners are admitted to Greenwich Hospital

The first drill and farewell to the Royal Navy bursary for 2018/19 academic year and was able to purchase a laptop, desk and course books. This enabled me to study at home and still fulﬁll my parental duties to my 2 sons.

2018

GH starts supporting ‘LifeWorks Families’

The SAIL service for RN/RM clients provides an in-depth casework service for its clients, including advocacy and negotiation with third parties such as the Department for Work and Pensions (DWP) and creditors. It helps clients to apply to charities when they have fallen on hard times.

2019

GH provides advice and casework support mainly by telephone, with a monthly face-to-face outreach advice session at Veterans Outreach Support (VOS) in Portsmouth.

I was privileged to receive a Royal Navy bursary for 2018/19 academic year and was able to purchase a laptop, desk and course books. This enabled me to study at home and still fulﬁll my parental duties to my 2 sons.

2020

GH’s partnership with the RN Learning & Development Organisation (LDO) (previously RNETS’) assists lower paid personnel in the Auxiliary to pursue tertiary education while they are serving and before they are eligible for their ELCs. This scheme is becoming increasingly popular as its existence becomes more widely known. The upper limit on combined household income is £45k.

In 2018/19 we funded 16 RN students who started degree courses through our bursary scheme with the LDO team. We had one new applicant from RFA.

Through our bursary scheme for Veterans and their dependants we continued funding eight students at Newcastle University, a Fellow at Trinity Laban, five from University of Portsmouth, four at Greenwich University and three at Plymouth University, one of whom is a spouse. There is also one RN scholarship at Durham University and three from Essential Teaching on education and training organisation.

RHHR The Princess Royal visits ‘the Royal Navy’s CAB’

On 2 November 2019, The Princess Royal visited the Seafarers’ Advice and Information Line (SAIL) at their premises in Greenwich, and afterwards met with Funders and Partners of SAIL at the Admiral’s House in ORNC, to mark the expansion of this unique service.

This was her second visit to SAIL, the only Seafarers’ Advice Bureau for seafarers and dependants of ex-serving personnel. SAIL was launched at Hull Guildhall on 17 May 2019, with Financial backing from GH and in association with Hull City Council, bringing the scheme to the city for the first time.

Grants to individuals

Greenwich Hospital offers training grants to individuals via the CORTEX Case Management System (CMS), in 2019 providing 15 veterans with both Education and Non-British personnel — see page 9.

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1707

The Rev Thomas Weston’s Academy in Greenwich opens to the public

The first 10 sons of pensioners are admitted to the Rev Thomas Weston’s Academy in Greenwich — the beginnings of the Royal Navy.

1722

The first acorn of tobacco is donated to the Marine Hall. It is a potted acorn planted in the garden as a young sapling and is to be digged up after three years.

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1737

George II opens Greenwich Hospital

GH funding is increased by £40k to £100k.

3 September 1737

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1751

Building is completed at GH — costs are estimated to have been £400k.

1720

The first pensioners are admitted to Greenwich Hospital

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1707

James Thornhill commissioned to decorate the Painted Hall. He is paid £1 per square yard for the ceilings and £1 per square yard for the walls.

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New clients in 2019

459 New clients in 2019

The SAIL service for Royal Navy and Royal Marines personnel and their dependants started in 2016 with core funding from Greenwich Hospital, and has been running successfully for over four years. The service was further expanded in April 2018, with the addition of an adviser and part-time administrative support. It provides advice across a wide range of subjects, including:

- Benefits and Tax Credits
- Debt
- Housing
- Relationship and family
- Tax and National Insurance
- Immigration (for Commonwealth & Non-British personnel)

SAIL advises more than one case per day, and has advised over 1,000 clients since its opening in 1996.

**Case study**

Julie (not her real name) is a widow of a Royal Navy and Royal Marine veteran. She approached SAIL for advice on inheriting her late husband’s State Retirement Pension. SAIL advised her on how her husband’s pension could be transferred to her and wrote to the Pension Centre on her behalf.

The Pension Centre contacted Julie direct and paid almost £4,000 as a backdated payment. In addition, Julie’s State Retirement Pension (increased from £58.30 to £68.25 from April 2019) a difference of £79.25 to her retirement pension increased from £47.10 to £57.05. Julie’s State Retirement Pension was increased from £4,000 to £4,250 through distance learning courses.

Julie said that she was really pleased with the outcome and with SAIL’s help.

**SAIL has advised**

1354 New RN/RM since the start of the project to 31st December 2019.

As one of the charities affiliated to the RN’s new aircraft carrier, HMS Prince of Wales, Greenwich Hospital aims to support the Ship’s Company through funding initiatives that improve quality of life, education, and careers.

- We work closely with the Naval Commonwealth Network Chairperson (NCNC) to ensure that the Network and their families are fully aware of initiatives that GH are already supporting, such as Employability and Education courses.
- We support the NCNC to raise awareness amongst other Naval Charities on the issues the NCNB are facing and why.
- We fund Network events for personnel and their families.
- We offer serving and ex-serving RN personnel specialist Level 1 Immigration advice.
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**SHELTERED HOUSING**

Greenwich Hospital, Sheltered Housing Schemes. Adding value and giving back.

Greenwich Hospital has three sheltered housing schemes, with a total of 95 units, located in Portsmouth (Southsea), Plymouth (Saltash) and Greenwich. All three sites offer one and two-bedroom apartments equipped to modern standards. The tenants pay subsidised rent to contribute to the costs of running the schemes. Flats are allocated based on priority of need. Residents must be over 60 and either veterans or spouses or widows of veterans. Greenwich Hospital has contracted with the charity Church of England Soldiers, Sailors & Airmen Clubs (CESSAC) to manage the schemes.

There were 106 beneficiaries housed across the three schemes in 2019.

**Southsea** (37 flats)

- Six tenants are members of the "Greenwich Pluckers" Ukulele group.
- There is an active Garden Club.
- Regular themed food nights.
- Event raising £450 for Troop Aid

**Trafalgar Quarters, Greenwich (21 flats)**

Being a small scheme in close proximity to all the attractions of London, the drive for tenants to organise internal events is reduced. Nevertheless, this year’s highlights included:

- One of the tenants had a pleasant surprise when he spotted the grandson of his first cousin playing in the Royal Marines Commando Band!
- The Association of Wrens Greenwich Branch held their regular meeting at TQ throughout the year, including their annual Strawbery Tea afternoon, to which all tenants are invited.
- Five lucky tenants were invited to the Veterans Garden Party at Buckingham Palace in May (see photo bottom right) by the Not Forgotten Association (NFA). One of the tenants had a pleasant surprise when he spotted the grandson of his first cousin playing in the Royal Marine Commando Band!
- Regular themed food nights.
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- Regular themed food nights.
- Event raising £450 for Troop Aid

**Greenwich, Saltash (33 flats)**

The monthly charity coffee fundraisers are very successful.

There were 106 beneficiaries housed across the three schemes in 2019.

**Greenwich Place, Saltash (21 flats)**

- Six tenants are members of the "Greenwich Pluckers" Ukulele group.
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- Event raising £450 for Troop Aid

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**Royal Hospital School**

The Royal Hospital School, now on a site overlooking the River Orwell on the outskirts of Ipswich, was founded in 1712 as an integral part of Greenwich Hospital. The school started the academic year 2018/19 with a pupil roll of 737 (750 in previous year). Greenwich Hospital funded E3 Bursaries and E4 Scholarships. A further 8 E3 pupil places were on CEA Bursaries from the Navy, plus 52 from the Army and RAF combined.

"RHS is without a doubt the best thing that has happened to someone. Aside from the great opportunities and amazing friendships, the values the school instils in a person are unmatchable. Hard work, confidence, resilience, overlap; leadership. All of these come immediately to mind when I think of who RHS helped me to become as a person, and the values I will hold for the rest of my life." - Dominic Curt, was a Seafarer generously supported by Greenwich Hospital. He left RHS to study Classics at Selwyn College, Cambridge.

"From the age of 7 I have always wanted to follow in my grandfather’s footsteps and join the Royal Navy, the Greenwich Hospital School was what gave me the opportunity to join the Royal Navy, the Greenwich Hospital School was what gave me the opportunity to enhance my leadership ability and develop the skills necessary to both specifically pass the AIB and complete my initial Officer Training." - Nicholas Sims was a Seafarer generously supported by Greenwich Hospital. He left RHS to join the Royal Navy.

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"Secondary schools are hugely significant in guiding the person you become at the end of your education. It’s fair to say the levels of independence and experience that RHS has given me would not be the same if I had not had the opportunity to attend RHS, being fortunate enough to have access to a very good education as well as localised co-curricular activities which are made available to students at RHS on an impressive scale."

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The school buildings in Trafalgar Quarters are transferred from the Admiralty to the Secretary of State for Defence.

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The GH property portfolio has developed since 1694 when land was first granted by The Crown for the construction of a hospital to accommodate injured and retired seafarers who had served in the Royal Navy.

There are three principal estates:

1. Greenwich, with the Market and nearly 100 town-centre shops and pubs, as well as the Old Royal Naval College, built on the original Greenwich Hospital site at designs by Sir Christopher Wren and Nicholas Hawksmoor. Greenwich town centre principally comprises retail, pubs and restaurants and is centered on Greenwich Market, established in 1737. There are also over 100 apartments and houses designed by Joseph Kay in late Georgian style when the town centre was constructed in 1834. The retail element is primarily independent small shops, in this Orbit Centre care to maintain. The range of goods sold in the Market is very varied, it is focused on arts, crafts and antiques and includes a famous street food market. The Market hosts a wide range of events each year including a monthly classic car event during the summer and the locally famous Lantern Parade at the end of November to celebrate the Christmas lights being switched on.

2. Agricultural holdings in Northumberland were gifted to GH in 1734 and were gradually sold to fund the Hospital buildings in Greenwich; there is also land to the west of Newcastle, some of which is being developed for housing.

3. GH built the Royal Hospital School in Holbrook in the early 1930s on land gifted by a tea planter grateful for RN protection during the First World War, enabling the creation of the National Maritime Museum in the school’s previous location; it also owns other property elsewhere in East Anglia.

The property portfolio provides an income stream from rents, which together with income received from financial investments, contributes to the support GH is able to provide to its charitable beneficiaries.

Highlights from Group SOFA

In the financial year ended 31st August 2019, the Hospital’s consolidated total income from property, financial investments, school fees and other commercial and charitable sources was £32m (2017/18 £29m). £17.0m of this was expended on running the Royal Hospital School (2017/18 £16.7m), inclusive of £1.5m charitable bursaries (2017/18 £1.7m) for pupils. A further £3.5m (2017/18 £3.6m) was provided as grants, annuities and donations to our beneficiaries, either directly or indirectly, and £0.9m (2017/18 £0.7m) was expended on sheltered and supported housing. The remainder of costs relate to management of Greenwich Hospital’s investments and support costs. Greenwich Hospital aims for a return of 4.5% on investments to ensure it can maintain its charitable commitments, both current and in the future.

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In Summary

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Greenwich Hospital
Gate House
1 Farringdon Street
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grenhosp.org.uk

Greenwich Hospital is a unique Crown Charity providing charitable support including annuities, sheltered housing and education to serving and retired personnel of the Royal Navy and Royal Marines and their families.